

Duncan “Gets The Lead Out”!

With the addition of the new Envision® Glaze colors to the Duncan portfolio of quality nontoxic products, Duncan is also extremely proud to announce the elimination of all ceramic products requiring the addition of lead bearing raw materials in the manufacturing process. This decision is consistent with our guiding principle to *Be socially and environmentally responsible.*

As you know, Duncan took a leadership position in the hobby ceramic industry by launching a complete line of nontoxic fired products with the introduction of the Envision® Glazes line over 15 years ago. Since then, we have continued to focus new product development on nontoxic products.

Our commitment is to sell all finished goods and remove all raw materials associated with the production of lead bearing glazes from our facility by May 31, 2009.

January 2009

Begin shipment of Eight new Envision® Glazes (IN) to replace popular products from the Gloss Glaze, Gallery Opaque and Art Glaze families.

Early Spring

Begin Shipment of 12 new Crystals Glazes (CR). This exciting release will include reformulations of the most popular 200 series Crystaltone® Glazes along with an assortment of new colors to compliment and enhance the existing Crystals Glazes family.

Late Spring

Begin Shipment of additional reformulated glaze favorites from various families including Specialty Glazes (SY), Art Glazes (AR), Antique Glaze (AN) and Gloss Glazes (GL).

March 1, 2009

Manufacturing of all consumer sizes (4 oz, 16 oz, Gallon) will cease and products will be offered while supplies last. We will consider manufacturing bulk orders with a 20-gallon minimum pending raw material availability.

Please inform your commercial accounts soon so we may service their immediate needs and support you by consulting with them if needed to make transitions to replacement nontoxic products easy.

Contact customer service for details on bulk orders. Note: Some items may become unavailable sooner. All manufacturing after Jan 1 will be subject to forecast and raw material minimum analysis before production is approved.

A Color Conversion Chart with existing replacement nontoxic items is available by request from your Duncan Account Manager or from Customer Service.

Please see the following list of items that will be reformulated.

Reformulations:

20020 PLUM BEAUTIFUL
20026 MONTEREY JADE
20065 SPANISH MOSS
20075 DALMATIAN
20088 BLUEBERRY ICE
20089 RASPBERRY ICE
20091 HARVEST TIME
AN313 ANTIQUE BLUE

continued on next page

AR603 AUTUMN
AR692 MAPLE SUGAR
AR710 TOFFEE
GL613 BLACK
GL614 MATADOR RED
GL626 ROYAL RUBY
GL632 TANGERINE
GL637 CHRISTMAS RED
GL639 APPLE GREEN
GL669 BOTTLE GREEN
GL670 SUN YELLOW
GL679 ROYAL DANISH
GO105 FEDERAL BLUE
SY553 ANTIQUE BRASS
SY554 ANTIQUE BRONZE

The following two items will have description changes.

AR950 Indian Summer is nontoxic and will be moving to the Envision® Glazes family with a new description.
IN1950 Indian Summer

20095 Blue Enamelware is nontoxic and will be moving to the Crystals Glazes family with a new description.
CR20095 Blue Enamelware

Labels will change on these two colors to reflect the new descriptions once current inventory has been depleted.

Price Adjustment

Effective Monday, January 5, 2009 the following products will experience a price adjustment.

SY1024 Antique Pewter & SY1025 Heirloom Silver
4 oz. Current Price \$3.20 **New Price \$3.85** US Suggested Retail

SY546 Snow
4 oz. Current Price \$2.90 **New Price \$3.50** US Suggested Retail
Pint Current Price \$9.50 **New Price \$11.00** US Suggested Retail

Spray Sealers
All Finishes 12 oz. - Current Price \$5.95 **New Price \$6.25** US Suggested Retail

Discontinued Products

Effective January 1, 2009, the following products will be discontinued.

Order while supplies last!

Glazes
GL647 BABY BLUE
GL648 CATALINA BLUE
GL658 TIGER LILY
GL779 WEDGEWOOD BLUE
GL787 WINE COOLER
GO101 IVORY
GO123 BURGUNDY
GO137 BLACK CHERRY